

333 H Street Suite 5007 Chula Vista CA 91910 PH: 1-877-299-9931

Email: admin@northernaxcess.com

| I. Iridium Rental Agreement (Billing & Shipping Information) | | | |
|---|--|--|--|
| Fill out Rental Agreement and fax it back to 866-657-5671 or email it to us at admin@northernaxcess.com | | | |
| Name on Card: | | | |
| Business Name (If applicable): | | | |
| BILLING Address: | | | |
| SHIPPING Address (If different): | | | |
| Phone: Fax: | E-Mail Address: | | |
| Credit Card Number: | Expiration Date: | Security Code*: | |
| *The security code is the 4-digit number listed above the card number on American Express or the II. Satellite Phone Rental Period (Dates of rental- must be completed) | e last 3 or 4 digits of the preprinted | #on the back of a Master Card/Visa above the signature line. | |
| Satellite phone Rental Period: Rental includes satellite phone AC charger w/ intl. plugs kit, high capacity battery, Carrying Case. Phone is due back 3 business days after end date shown above. Customer agrees that if the unit(s) rented is lost, stolen, or damaged that the amount of \$1300.00 per unit rented, prepaid minutes, and overage airtime will be charged to the credit card above. A hold of \$500.00 per unit is put on the credit card provided and will be released upon the rental equipment return & inspection. Rental Return Address: NorthernAxcess- 333 H Street Suite 5007, Chula Vista CA 91910 | | | |
| III. Select Device & Rental Options | | | |
| Select Device & Quantity | | | |
| ☐ Iridium Go! - Quantity ☐ Iridium 9575 - | Quantity | ☐ Iridium 9555 - Quantity | |
| Select Rental Options: | | | |
| MONTHLY PLAN \$225.00 per month (One, Two, or Three Months.) Includes 75 minutes of airtime per month. Overage billed at \$1.25 per minute | One Month | Two Month Three Month | |
| SEASONAL RENTAL PLAN \$175.00 per month (Four Month Minimum). Number of Months Includes 75 minutes of airtime per month. Overage billed at \$1.25 per minute | | | |
| 2 WEEK RENTAL \$170.00 Includes 75 minutes of airtime per month. Overage billed at \$1.25 per minute | | | |
| Other Airtime Rates: \$10.95/min Other Sat Network \$0.60 per text SMS | | | |
| IV. Additional Accessories (One-time fee per unit) | | | |
| Extra Battery \$10.00 Auto Charger \$10.00 Earpiece \$15.00 | Data Kit \$25.00 | Leather Case \$10.00 | |
| Auxiliary Antenna 5ft w/h Adapter \$19.00 | /h Adapter \$24.00 | | |
| V. Shipping (Rentals Require FedEx) | | | |
| FedEx Ground FedEx Saver 3 Day FedEx 2nd Day | FedEx Standard Overnigh | nt FedEx Priority Overnight | |
| Cardholder acknowledges receipt of goods and/or services for purposes referenced above and agrees to perform the obligation set forth in the Cardholder's agreement with the Issuer. | | | |
| CUSTOMER SIGNATURE: | Date: | Unit(s) Arrival Date: | |

Date (very important)

PLEASE NOTE: YOU WILL BE SENT A CONFIRMATION VIA EMAIL OR FAX. IF YOU DO NOT RECEIVE A CONFIRMATION, YOU WILL NOT RECEIVE RENTAL EQUIPMENT REQUESTED. PLEASE CONTACT US IF CONFIRMATION IS NOT RECEIVED.



Terms & Conditions of Rental

- A. Customer's Responsibility: It is customer's responsibility to understand how to use the phone/terminal and other rental equipment and to verify that it is operable. Should Customer not return the satellite phone or Wi-Fi Device to NorthernAxcess at the above listed address within 2 days of receiving the equipment, the equipment shall be deemed operable, and Customer agrees to be responsible for all charges set forth in the rental agreement. The Customer is responsible for all usage including calls that are dropped while in progress. Customer agrees to pay all charges set forth in this agreement regardless of coverage or equipment performance in the area of attempted use. NorthernAxcess gives no warranty of the fitness of any equipment for any specific purpose and advises the Customer to be certain that the use or possession of the equipment is legal in any country within which the Customer intends to use or carry the equipment. Customer agrees to abide by all effective regulations in any country where the equipment is used, including the purchase of any required licenses or permits.
- **B. Damage Provision:** NorthernAxcess tests all equipment prior to shipping it to Customer, and provides shipping insurance for the listed retail value until the equipment is delivered to Customer. Customer agrees to pay for the repair or replacement at listed retail value of any equipment rented to the Customer by NorthernAxcess in the event that it is damaged while in the possession of the Customer or during return shipment to NorthernAxcess. NorthernAxcess retains the right to determine if the equipment has been damaged. Upon return of the equipment, there will be an immediate charge for components that are damaged based on the retail value of the components.
- C. Loss Provision: In the event that Customer fails to return all rented equipment to NorthernAxcess for any reason, including, but not limited to, loss or theft, Customer agrees to pay for the replacement of any and all items not returned at listed retail value. If the equipment is lost or stolen, Customer will contact NorthernAxcess and notify them of the loss or theft of the equipment. NorthernAxcess will make reasonable efforts to deactivate the equipment; however, Customer is responsible for all usage that occurs prior to deactivation. In the case of a lost or stolen satellite phone or Wi-Fi Hotspot, the rental period ends on the day payment is made to NorthernAxcess for the lost or stolen phone or Wi-Fi Hotspot.
- D. Limitation of Liability: Satellite or other service may be temporarily or periodically interrupted, delayed, barred, or otherwise limited and is not available everywhere in the world. Service may be affected or prevented by many factors, including but not limited to geography, topography, weather, atmospheric conditions, system maintenance, system outage, and misuse. NorthernAxcess makes no representation that it can arrange for un-interrupted service. Furthermore, NorthernAxcess shall have no liabilities for and shall give no credits or rebates for interrupted service unless caused by the willful malfeasance or gross negligence of NorthernAxcess. NorthernAxcess shall not be liable for acts or omissions of other carriers, equipment or software failures or modifications, periodic downtime for maintenance or service, acts of nature, strikes, war or civil disobedience, government actions, bankruptcies, or other causes beyond our reasonable control. NORTHERNAXCESS MAKES NO WARRANTY OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. NORTHERNAXCESS SHALL NOT BE LIABLE TO ITS CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR LOSS OF USE OR PROFITS OR REVENUE, NOR FOR INJURIES, INCLUDING DEATH.
- **E. Before shipment**, NorthernAxcess will make an immediate charge to the named account for the rental reserve period. The Customer agrees to pay rental charges for the entire rental reserve period, and in the event the Customer keeps the equipment beyond the expected end date of the rental reserve period, charges will continue up until but not including the day the phone is received by NorthernAxcess at the above listed address. On termination of the rental agreement, or periodically during the rental period, all amounts including rental, shipping, and airtime/usage charges can be charged to the named account. A late charge of the lesser of 1-1/2% per month or the maximum rate permitted by law may be applied to any amount not paid when due. The Customer agrees to pay NorthernAxcess all airtime/usage charges for calls/communications made from or received on the rental phone/terminal. It is the Customer's responsibility to know the usage cost for any particular calls the Customer makes. This information is available from NorthernAxcess upon request. Airtime billing is in one minute increments (one minute minimum). NorthernAxcess reserves the right to put a hold on Customer's credit or debit card to cover the retail value of the equipment at any time during the rental. The listed price of the service does not include sales, usage, excise, ad valorem, property, or any other taxes or fees now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. Customer shall be responsible for the payment of any applicable taxes or fees, including but not limited to any Universal Service Fund charges.
- **F. Non-Refundable Charges:** In the event that the Customer returns the phone prior to the Expected End Date, the Customer will not receive a refund for any part of the original rental reserve period. Customer will not receive refunds or discounts on airtime usage related to calling NorthernAxcess customer service or technical support numbers.
- **G.** NorthernAxcess ships all equipment in good working condition and insures it for the above specified retail value during delivery to the Customer. Customer agrees to pay for the repair or replacement at retail value of any equipment rented to the Customer by NorthernAxcess in the event that it is damaged or lost while in the possession of the Customer or during return shipment to NorthernAxcess retains the right to determine if the equipment has been damaged. Upon return of the equipment, there will be an immediate charge for components that are damaged or missing from the shipment based on the retail value of the components specified in this agreement. A complete list of retail prices is available on NorthernAxcess website, www.northernaxcess.com, or is available upon request.
- H. Customer shall pay all costs including, without limitation, court costs, attorney fees, the fees of any collection agency and any other costs incurred by NorthernAxcess in exercising or defending any term of, or right under, this Agreement. Customer agrees that this contract shall be governed by the laws of the State of California, without regard to its conflicts or choice of laws, and that sole venue shall be in Chula Vista, San Diego County, California USA. By signing this rental agreement customer also agree to NorthernAxcess General Terms and Conditions.

| 0 | PHONE MUST ARRIVE BY: |
|----------------------|-----------------------|
| Customer's Signature | |