

Two-Stage Dialing Instructions for Iridium Satellite Phones

Two-Stage Dialing Platform: This platform allows callers the ability to call an Iridium subscriber via a local phone number in Arizona. This solves the problem with some long-distance carriers that do not allow calls to the Iridium (8816) country code.

It also helps lower the cost of calling an Iridium Phone, because the caller is charged only for a local call to the State of Arizona. The rest of the call is charged to the Iridium subscriber, typically a lower rate than a long-distance call to Iridium directly.

How to Use the Two Stage Dialing Platform

- ❖ To make a call to the Iridium Phone, dial the USA number **(+1.480.768.2500)**, this will connect the call to Iridium's Two-Stage Dialing platform located in Arizona.
- ❖ Follow the automated voice prompts, enter the Iridium subscriber's phone number (8816-XXX-XXXXX), the system will identify the IRIDIUM subscriber number and connect the call. (Voice Prompts are in English Language Only).
- ❖ If the Iridium subscriber do not answer, the call will then be forwarded to the Iridium subscriber's voice mail to leave a numeric or voice message.

Note: The Iridium subscriber must have the satellite phone turned ON and have a good signal strength to receive an incoming call.

Two Stage Dialing Platform Cost.

- ❖ The person making a call to an Iridium satellite phone using the two-dialing stage platform is charged the long distance rate of calling to U.S number. The caller will receive an invoice from their long distance company reflecting a long distance call to Tempe, Arizona.
- ❖ For the Iridium subscriber, the incoming calls coming from the two-stage dialing platform are charged the regular ISU-ISU rates to the monthly account OR minutes are used on the prepaid card.