

**READ before installing HL14001 iridium Extreme 9575 Firmware.**

- Make sure you have the power supply connected and remove the SIM card from the handset.
- Make sure the handset PINS are disabled before upgrading.
- The firmware upgrade for the iridium 9575 satellite phone could take about 25-30 mins.
- The tool may look like it's frozen, but don't interrupt the process.
- The handset will power OFF, and do not attempt to power back on.

NorthernAxcess Support Team