



NorthernAxxess
SATELLITE ★ COMMUNICATIONS

Unlocking Instructions for the Iridium 9555 satellite phone

Locking a satellite phone happens, when you enter the wrong pin number three times or more when registering the phone to the network. The process is different for most satellite phones. Here are the steps for the Iridium 9555 satellite phone with the latest firmware edition of HT09014.

1. Press ****05***, then the green button. This will take you to a menu screen that will automatically highlight the **“PUK ”** Box. The PUK is the 8 digit unlock code that your service provider will give you.
2. Enter in the 8 digit Unlock code, (Do not hit the green or the OK button) then using the up and down arrows, scroll down to **“New Pin”**.
3. Enter in 1111, then again using the up and down arrows, scroll down to **“Verify New Pin”**.
4. Re-Enter 1111, then hit the **“OK”** button. Your Phone will then say **“Unblocked”**, and you are ready to make a call.

If you enter in the wrong unblock code three or more times, your sim card will no longer be usable, and you will have to purchase an entirely new sim card. So, if you have any issues with the unblocking procedure, or if it doesn't work for you, then please contact a NorthernAxxess Representative at 1-877-299-9931 or email us at support@northernaxcess.com.