Prior to using the data modem features of your 9555 handset; you must first install the VCOMPORT 9555 USB Driver. This driver is compatible with: Windows XP® Service Pack 2, Windows 2000® Service Pack 4, and Windows Vista® Service Pack 1. For updated information regarding compatibility with other Windows® operating systems, please contact Iridium Support.

The driver is located in the following directory on your 9555 Data CD:

\9555 USB Driver\VCOMPORT

#### Before beginning the installation please ensure you have the following items:

9555 Handset 9555 Data CD USB Cable (Standard to Mini connectors)

#### Installing the 9555 USB Drivers on Windows XP® Service Pack 2

The following describes the process for installing the 9555 USB drivers with Windows XP® Service Pack 2.

- 1) Ensure the PC is turned on and that a USB port is accessible
- 2) From the 9555 Data CD, copy the VCOMPORT folder to the c:\ directory
- 3) Turn on the 9555 Handset
- 4) Connect the Mini USB Connector to the Handset
- 5) Connect the Standard USB Connector to the PC
- 6) At this time your PC should initialize the 'Found New Hardware Wizard'
- 7) At the Welcome screen, select the radio button next to "No, not at this time" and click "Next"

Found New Hardware Wiz	ard
	Welcome to the Found New Hardware Wizard
	Windows will search for current and updated software by looking on your computer, on the hardware installation CD, or on the Windows Update Web site (with your permission). <u>Read our privacy policy</u>
	Can Windows connect to Windows Update to search for software?
	○ Yes, this time only
	Yes, now and every time I connect a device
	No. not this time     No. not this time
	Click Next to continue.
	< Back Next > Cancel

8) At the next screen select "Install from a list of specific location (Advanced)" and click "Next"

Found New Hardware Wizard
This wizard helps you install software for: Indium USB Serial Port
What do you want the wizard to do?  Install the software automatically (Recommended)  Install from a list or specific location (Advanced)  Click Next to continue.
< <u>B</u> ack <u>N</u> ext > Cancel

- 9) At the next screen; click the radio button "Search for the best driver in these locations"
- 10) Next check the box next to 'include this location in the search and click the "Browse" button
- 11) Browse and select the location of the VCOMPORT folder

Found New Hardware Wizard		
Please choose your search and installation options.		
Search for the best driver in these locations.		
Use the check boxes below to limit or expand the default search, which includes local paths and removable media. The best driver found will be installed.		
Search removable media (floppy, CD-ROM)		
Include this location in the search:		
C:\VCOMPORT Browse		
O Don't search. I will choose the driver to install.		
Choose this option to select the device driver from a list. Windows does not guarantee that the driver you choose will be the best match for your bardware		
< Back Next > Cancel		

- 12) Click Next
- 13) The wizard should then install software for the Iridium USB Serial Port
- 14) You may get a warning that this driver has not passed Windows logo® testing, select "Continue Anyway".
- 15) Once the installation has completed, you will receive a message that the process has completed click Finish to exit.

#### Installing the 9555 USB Drivers on Windows 2000® Service Pack 4

The following describes the process for installing the 9555 USB drivers with Windows 2000<sup>®</sup> Service Pack 4.

- 1) Ensure the PC is turned on and that a USB port is accessible
- 2) From the 9555 Data CD, copy the VCOMPORT folder to the c:\ directory
- 3) Turn on the 9555 Handset
- 4) Connect the Mini USB Connector to the Handset
- 5) Connect the Standard USB Connector to the PC
- 6) At this time your PC should initialize the 'Upgrade Device Driver Wizard'
- 7) At the initial screen, select the radio button next to "Search for a suitable driver for my device [recommended]" and click "Next"



8) At the next screen check "Specify a location" and click "Next"



- 9) At the next screen; browse and select the location of the VCOMPORT folder, then click "OK"
- 10) The wizard should then install software for the Iridium USB Serial Port

- 11) You may get a warning that the digital signature for this device could not be found. Click "Yes" to the question "Do you want to continue the installation?"
- 12) Once the installation has completed, you will receive a message that the process has completed click Finish to exit.

Upgrade Device Driver Wizar	d
	Completing the Upgrade Device Driver Wizard Indium USB Serial Port Windows has finished installing the software for this device.
	< Back Finish Cancel

#### Installing the 9555 USB Drivers on Windows Vista® Service Pack 1

The following describes the process for installing the 9555 USB drivers with Windows Vista® Service Pack 1

- 1) Ensure the PC is turned on and that a USB port is accessible
- 2) From the 9555 Data CD, copy the VCOMPORT folder to the c:\ directory
- 3) Turn on the 9555 Handset
- 4) Connect the Mini USB Connector to the Handset
- 5) Connect the Standard USB Connector to the PC
- 6) At this time your PC should initialize the 'Found New Hardware Wizard'
- 7) At the initial screen, select the option to 'Locate and install driver software (recommended)"



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8) At the next screen select "Don't search online"



9) When prompted to insert the disc that came with your Iridium 9555 Handset, select "I don't have the disc. Show me other options."



10) Then select 'Browse my computer for driver software (advanced)"

3	Found New Hardware - Iridium 9555 Handset	
Wir	dows couldn't find driver software for your device	
•	Check for a solution Windows will check to see if there are steps you can take to get your device working.	
+	Browse my computer for driver software (advanced) Locate and install driver software manually.	

11) At the next screen; click the radio button "Search for the best driver in these locations"

12) Browse and select the location of the VCOMPORT folder

🔋 🗓 Found New Hardware - Iridium 9555 Handset	
Browse for driver software on your compu	ter
Search for driver software in this location:	
C:\9555	Browse
Include subfolders	
	Next Canc

- 13) Click Next
- 14) You may get a Windows<sup>®</sup> security warning that the publisher of the driver can't be verified, select "Install this driver software anyway"

😵 Wi	😵 Windows Security		
$\bigotimes$	Windows can't verify the publisher of this driver software		
	Don't install this driver software You should check your manufacturer's website for updated driver software for your device.		
	Install this driver software anyway Only install driver software obtained from your manufacturer's website or disc. Unsigned software from other sources may harm your computer or stea information.	d	
>	See details		

15) Once the installation has completed, you will receive a message that the process has completed – click Finish to exit.