



NorthernAxxess
SATELLITE COMMUNICATIONS

Iridium Voice Mail Set-up Instructions

Programming the Voicemail number into the "Envelope" option of the handset.

1. Press the [Envelope] key, "Call Voicemail, select?" will appear.
2. Scroll with the up/down arrows keys until "Message settings, view options?" appears.
3. Press [OK], "Voicemail number, select?" will appear.
4. Press [OK], enter the Iridium general voicemail number, **00881662990000**.
5. Press [OK], a check mark with the word "completed" will appear.
6. Hold on to the [C] (clear) key to return to the default screen, "Iridium", continue to activating "Call Forwarding Unavailable"

Activating "Call Forwarding Unavailable" to voicemail.

**Phone has to be powered ON, registered, and have strong signal strength (at least 2 to 3 bars)*

1. Press the [Menu] key, scroll with the up/down arrow keys until "Call Related Features" appears.
2. Press [OK], scroll down until "Call Forwarding" appears.
3. Press [OK], scroll down until "Forward When Unavailable" appears.
4. Press [OK], "Please Wait" will then appear, wait for a while until "On" appears.
5. Press [OK], scroll down until "Voicemail" appears.
6. Press [OK], "Please Wait" will then appear, wait for a few seconds until "Call Forward On" appears.
7. "Forward When Unavailable" then appears, hold on to the [C] button to return to the default screen.

Accessing your Personal Mailbox.

By default, your password is the last 7 digits of your Iridium phone number.

NOTE: When the Iridium general VM number, **881662990000**, appears on your phone or pager, that means You've received a new voice message.

- **Dialing the Iridium general voicemail number using the Envelope key on your Iridium handset.**

1. Phone has to be powered ON, *registered, and have strong signal strength (at least 2 to 3 bars)*
2. Press the [Envelope] key, "Call Voicemail, select" will appear.
3. Press [OK], this will automatically call the Iridium general voicemail number, **8816-629-90000**.
4. Wait for the Iridium voice prompt asking you to "re-enter the Iridium phone number you are trying reach".
5. Enter your Iridium phone number; you will then be forwarded to your personal voicemail greeting.
6. Press the [*] key to interrupt the greeting, and then enter your password to access your personal mailbox.
7. Follow the voice prompts for menu options.



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- **Dialing your Iridium phone number using your Iridium handset.**

1. Phone has *to be powered ON, registered, and have strong signal strength (at least 2 to 3 bars)*
2. Dial your phone number and wait for your personal voicemail greeting. **(00-8816-314-xxxxx)**
3. Press the [*] key to interrupt the greeting, and then enter your password to access your mailbox.
4. Follow the voice prompts for menu options.

- **Dialing your Iridium phone number using a landline (PSTN) phone.**

1. Dial your phone number and wait for your personal voicemail greeting. Calls from a landline phone are considered to be international long distance calls, so you need to dial **011** before your phone number
2. **Example** :(011-8816-XXXX-XXXX).
3. Press the [*] key to interrupt the greeting, and then enter your password to access your mailbox.
4. Follow the voice prompts for menu options.

- **Dialing your toll-free 866 number using your Iridium handset or a landline phone.**

1. Dial your toll-free 866 # and wait for the Iridium voice prompt. Dialing your toll-free 866 # will forward you to the Iridium general voicemail box, **NOT** your personal voicemail greeting.
2. Enter you Iridium phone number (8816-314-xxxxx).
3. Press the [*] key to interrupt your greeting, and then enter your password to access your mailbox.