

## Get \$300 Rebate

Iridium and us at NorthernAccess are helping in assisting in emergency preparation from Fires, to Hurricanes. When these things strike, cellular communications get knocked out, or overloaded. So get a 9555, or 9575 SatPhone & an Airtime monthly plan or prepaid card & get a \$300 rebate.

Read all the Terms & Conditions on how to make sure you are eligible to get \$300 Rebate before the deadline.



**\$300 DOLLAR REBATE FOR NEW IRIDIUM 9555 AND 9575 SATELLITE PHONES.**

**LEARN HOW TO GET YOURS TODAY.**

### **Iridium Disaster Preparedness Rebate Program- Iridium 95575 and 9555 Satellite Phones**

Iridium & NorthernAccess are pleased to announce a Disaster Preparedness Rebate program for North America clients for the Iridium 9575 Extreme, and Iridium Extreme 9555 handsets. The offer is valid on new handsets mentioned above purchased by end user with a prepaid plan or monthly postpaid plan between **Oct 3, 2016 and Dec 31, 2016**.

This promotion applies only to end user Customers located in Canada, the United States, Mexico and the Caribbean.






Valid satellite phones included in this promotion are the standard and GSA versions of the Iridium 9555 and Iridium 9575 Extreme. **Iridium PTT and Iridium GO! are not included in this promotion.**

All Rebate claims need to be submitted online by through [www.iridium.com/rebates](http://www.iridium.com/rebates). The deadline to submit the rebate is January 15th, 2017.

The Payment is made from a third party rebate company to the customer.

For assistance or questions about this program feel free to contact us at 1-877-299-9931 or via email at [info@northernaxces.com](mailto:info@northernaxces.com).

### **Rebate Submission Checklist:**

-  **Did you purchase the phone within the U.S., Canada, Mexico and the Caribbean (excluding Cuba)?**
-  **Have you purchased a new Iridium 9555 or Iridium Extreme®?**
-  **Did you purchase the handset between October 3, 2016 to December 31, 2016?**
-  **Have you purchased a prepaid voucher or a postpaid rate plan?**
-  **Have you placed a 30 second call to Iridium's Free Test Number?**

## Information Required to be eligible for the rebate

- Eligible Handset purchased (Iridium 9555, Iridium Extreme, Iridium 9555 GSA, Iridium Extreme 9575 GSA) only.
- Purchased Date by end user.
- Company Name where handset was purchased from
- Phone IMEI number
- SIM Card number
- Prepaid or postpaid plan purchase and date
- Required Phone Call verified (the new sim must make a free Test Call)
- Date and Time of Call.
- Name, Address, and Email address
- A picture of the customer invoice is required

## Summary of the Terms and Conditions

Offer valid only for new Iridium 9555 and Iridium Extreme 9575 handsets and related service purchased through an authorized Iridium Service Provider in the U.S., Canada, Mexico and the Caribbean (other than Cuba) and first used prior to December 31, 2016 | Void where prohibited | Additional fees and taxes may apply | Rebate paid via prepaid debit card in U.S. dollars delivered up to 8 weeks after required service validation | Please see <http://www.iridium.com/rebates> for full terms, conditions, and how to validate.

- One (1) rebate per address, paid to a legal individual. Organizations, governments and companies may claim multiple rebates on the same form and enter multiple forms if required.
- Offer only valid for purchases made from clients with address within US, Canada, Mexico and the Caribbean.
- Valid satellite phones included in this promotion are the standard and GSA versions of the Iridium 9555 and Iridium 9575 Extreme. Iridium PTT and Iridium GO! are not included in this promotion.
- Date of purchase for the eligible satellite phone and a postpaid rate plan or prepaid plan must be between Oct 3, 2016 and Dec 31, 2016.
- Satellite phone must be new and it cannot have been previously used for phone calls or refurbished.
- Activate any Airtime Plan, postpaid or prepaid.
- Customers must make a minimum of a 30 second call to Iridium's Free Test Number to register with the network.
- Rebate claims can be submitted online by through [www.iridium.com/rebates](http://www.iridium.com/rebates).

## Frequently Asked Questions

**1. What is the purchase window in order to be eligible for the rebate?**

A. Oct 3, 2016 – Dec 31, 2016

**2. Until when can I submit a rebate claim?**

A. Rebates can be submitted at [www.iridium.com/rebates](http://www.iridium.com/rebates) until January 15, 2017

**3. How is the \$300 rebate distributed?**

A. Once a rebate has been validated you will receive an email with a link to activate a Global Virtual Visa with a \$300 USD value.

**4. Can I get a physical card?**

A. For a fee of \$3.95, you can choose to have a physical Global Visa card sent to the address associated with the rebate submission. Standard Global Visa card terms and conditions apply.

**5. When do the funds expire?**

A. You have 6 months to claim the Global Virtual Visa and 6 months to use the funds. After 6 months the funds on the card will expire.

**6. Do I get a card for each rebate I submit?**

A. Customers will receive a Global Virtual Visa for each rebate submitted. The value of the Global Virtual Visa is capped at \$1000 USD – bulk orders (3+ handsets) will have funds disbursed among multiple cards.

**7. Are the cards usable outside of North America?**

A. The electronic and physical credit card are usable outside of North America. Standard Global Visa terms and conditions apply, i.e. 2% currency conversion charges.

**8. What currency is the rebate in?**

A. The \$300 will be valued US dollars for all customers except for Canada, where exchange rate adjusted rebate in CAD will be provided.

**9. Can I purchase any rate plan or voucher?**

A. Yes, any postpaid rate plan or prepaid voucher may be purchased.

**10. What if my rebate submission is incorrect or incomplete?**

A. Incorrect and incomplete rebate submissions prior to January 15, 2017 can be corrected and resubmitted within 30 days of the initial submission.

**11. How will I know if my claim is denied?**

A. Incorrect or incomplete submissions will be provided a denial code via email explaining why their claim is denied. Users then have 30 days to correct and resubmit their rebate.

**12. How long is the processing time for rebate submission?**

A. Please allow 4-6 weeks to process and disburse the rebate

**14. What are the terms and conditions for the Global Virtual Visa?**

A. Regionalized terms and conditions will be sent once a rebate has been submitted, approved and disbursed.

All questions and concerns can be emailed to [rebates@iridium.com](mailto:rebates@iridium.com)

## Iridium Satellite LLC Disaster Preparedness Rebate Program Terms and Conditions

1. The \$300.00 US dollar Rebate is valid on standard and GSA versions of the Iridium 9555 and Iridium Extreme® phones ("Eligible Phone"). Customer will receive a \$300.00 US dollar Rebate per Eligible Phone purchased via an electronic virtual credit card ("Virtual Credit Card") after fulfilling the Rebate Program requirements. Rebates will be valued in US dollars for all customers except for Canada customers, where the \$300 US dollar Rebate will be adjusted by then current exchange rates to Canadian dollars. Upon receiving the Virtual Credit Card, the Customer shall have 6 months to activate the Virtual Credit Card and 6 months to use the preloaded funds of the Virtual Credit Card after the activation. The Virtual Credit Card's preloaded funds will expire 6 months after activation.
2. Offer valid on purchases made in store or on line through United States, Canada, Mexico and the Caribbean (excluding Cuba) based dealers.
3. The Rebate may include taxes, where applicable and is subject to other costs, fees and expenses
4. One Rebate award per Customer household, paid to a legal individual. Organizations, government, and companies may claim multiple Rebates. Rebates are paid in the name of the organization, government or company.
5. Government customers participating in this rebate program must activate Eligible Phones under the Commercial Gateway. Activations under the Hawaiian Gateway are not eligible for this program.
6. Valid satellite phones included in this promotion are limited to the Eligible Phones. Iridium Extreme PTT and Iridium GO! Are specifically not included in this promotion.
7. Date of purchase for the Eligible Phone must be between October 3, 2016 and December 31, 2016. Purchases made before or after these dates are not eligible for this Rebate.
8. The purchase and activation of any new postpaid rate plan or prepaid voucher in North America is required to qualify for this promotion. The purchase of the rate plan or voucher must occur between October 3, 2016 and December 31, 2016.
9. An Eligible Phone must be new and never previously used for phone calls on the Iridium network. Rebate is not applicable on used, refurbished, or returned phones.
10. An Eligible Phone must be registered on the network with a call of at least 30 seconds. Customers can call 1-480-752-5105 for a free phone call that will register the phone or call any other phone number and the phone will register with Iridium.
11. To claim a Rebate, the following information must be provided: Eligible Phone evidence of purchase, including Purchase Date, Service Provider/Dealer Company Name where Eligible Phone was purchased, Eligible Phone IMEI number, SIM Card number, prepaid voucher type or postpaid plan purchase, required Phone Call verification, Date and Time of Call, Name, Address, Email Address. In order to confirm verification, picture of the customer invoice is required.
12. Rebate claims can be submitted online by accessing [www.iridium.com/rebates](http://www.iridium.com/rebates) (Portal will go live in October 11, 2016).
13. The Rebate value will be no more than 100% of purchased product price after discounts/coupons and before taxes.
14. Customers must submit the Rebate form and supporting documentation by January 15, 2017.
15. Incomplete documentation or failure to complete Rebate prerequisites, after an opportunity is provided to make corrections, will result in you forfeiting your right to the \$300.00 Rebate.
16. All transactions are subject to validation. Validation after purchase and submission will be checked against the IMEI Number, the SIM Card #, purchase of the rate plan or voucher, along with the date, time and duration of the required phone call.
17. Iridium and its agents have the right to audit, validate or verify any purchases claimed, IMEI numbers, and SIM numbers submitted.
18. Allow up to eight (8) weeks for Rebate fulfillment. Actual processing times can vary depending on the volume of claims submitted. Customers will have six months following completion of fulfillment in which to make use of the Rebate.
19. Iridium dealers, distributors, resellers and their employees, as well as Iridium employees, are ineligible to participate in this offer
20. Any misrepresentation or fraudulent information, including the use of fictitious or multiple names or addresses, disqualifies this claim and may resulting applicant being subject to civil or criminal liability under the mail fraud statutes (Title 18, USC sections 1341 & 1342).
21. Iridium reserves the right to request additional information regarding this Rebate, and the right to confirm identification.
22. Offer limited to end-users only. Your Rebate rights cannot be transferred. This promotion is void wherever prohibited or restricted by law.
23. Duplicate requests will not be considered.
24. This offer is subject to product availability.
25. This promotion is subject to termination at Iridium's discretion.
26. This Rebate is governed by the laws of the Commonwealth of Virginia and of the United States of America. The exclusive venue for any legal proceedings arising from this Rebate shall be the state and federal courts having jurisdiction in Fairfax County, Virginia.