

FIRMWARE RELEASE NOTES

WideyeTM iSavi Satellite Terminal

Firmware Version : R01.0.2

Release Date : 29 January 2015

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wideyeTM

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FIRMWARE RELEASE NOTES

Firmware download information

1. Download the Firmware version R01.0.2 from the following websites:
 - <http://www.wideye.com.sg>
 - a. Click on “Support > Downloads” to go to the firmware download options
 - <http://www.inmarsat.com/support/bgan-firmware>
2. Please refer to Appendix A for firmware upgrade instructions

Enhancements and bug fixes in this release

The enhancements and bug fixes included in this release (compared to the earlier firmware release R01.0.1) are the following:

- Stability improvements with updated BGAN protocol stack
- Included HTTP/HTTPS hostname filtering feature to firewall
- Included backup/restore option to firewall settings
- Included warning message page when browsing web pages without active data connection
- Improved call handling by releasing an ongoing call when connected smart device is no longer within WiFi coverage
- Included improved battery charging/discharging management
- Improved satellite pointing algorithm via pointing LEDs
- Improved handling of multi-language characters when sending messages via Voice App
- Support BGAN specific error codes via Voice App
- WEB MMI login password recovery token extended to 24hrs
- GPS can be appended when sending SMS via WEB MMI
- Fixed an issue of not able to set WiFi encryption type to AES (CMP)
- Changed “Terminal to SIM” to “Terminal PIN” under SETTINGS - > Security
- Enhanced telnet security
- Other general bug fixes and improvements

FIRMWARE RELEASE NOTES

APPENDIX A – Firmware Upgrade Instructions

1. Entering Safe Mode

1.1 Connect your personal computer to the Wi-Fi of your iSavi™.

1.2 Login to Web MMI by typing <http://192.168.1.35> or <http://iSavi> into the address bar of the web browser.

1.3 Navigate to **Settings > Terminal Settings> Firmware Upgrade** to perform firmware upgrade. Your iSavi™ will reboot into safe mode once you click the Firmware Upgrade button.

Note: Please have the external power adapter connected before starting the firmware upgrade process

[HOME](#)
[DATA ▾](#)
[TELEPHONY ▾](#)
[SMS ▾](#)
[SETTINGS ▾](#)
[LOGOUT](#)

Terminal Settings

iSavi™

Reboot Terminal

Factory Reset

Firmware Upgrade

Need to reboot in the Firmware Upgrade Mode (Safe Mode). Please do it manually if reboot failed.

Firmware Upgrade

Disclaimer

Please be informed that firmware upgrading is done at your own risk and the equipment manufacturer will not be held responsible for any possible malfunction or damage to the system due to upgrading the firmware.

If you encounter any problems or have any questions, please contact the equipment distributor for technical support.

FIRMWARE RELEASE NOTES

- 1.4 All of the four Antenna Pointing LEDs are in AMBER colour when Safe Mode is triggered successfully.
- 1.5 Connect your personal computer to the Wi-Fi of your iSavi™ .
- 1.6 Login to the Web MMI in safe mode by typing <http://192.168.1.35> or <http://iSavi> into the address bar of any web browser.

2. Starting Firmware Upgrade

- 2.1 Browse to the file location of the new firmware, select and click Upload

Note: Please have the external power adapter connected while upgrading the firmware

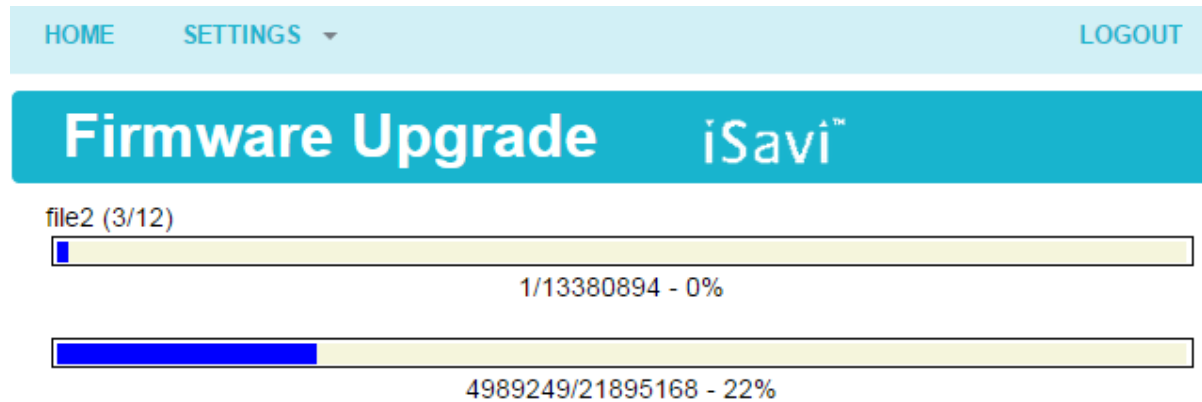
The screenshot shows a web interface for 'Firmware Upgrade' on the 'iSavi™' system. At the top, there is a navigation bar with 'HOME', 'SETTINGS' (with a dropdown arrow), and 'LOGOUT'. Below this is a teal header with 'Firmware Upgrade' and 'iSavi™'. The main content area has the text 'New Firmware package to upload:' followed by a 'Choose File' button and the filename 'ISAVI-R01.0.2.isv'. Below this is an 'Upload' button. A red 'Disclaimer' section follows, containing two paragraphs of blue text. The first paragraph states that firmware upgrading is done at the user's own risk and that the equipment manufacturer will not be held responsible for any possible malfunction or damage. The second paragraph advises contacting the equipment distributor for technical support if problems arise or questions are needed.

- 2.2 The Web MMI will start transferring the firmware to your iSavi™.

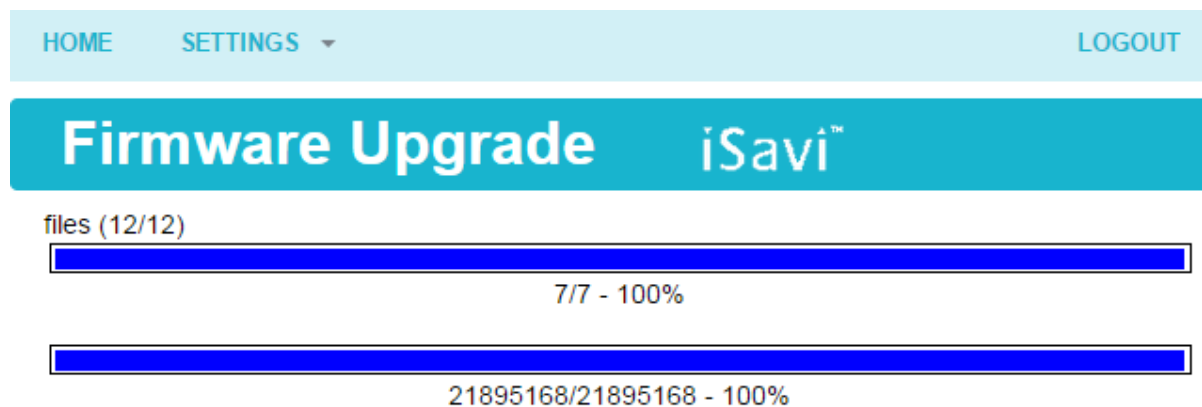
This screenshot shows the same web interface as the previous one, but at a later stage. The 'Firmware Upgrade' header remains. Below the teal header, the text 'Transferring Firmware Upgrade Package' is displayed, indicating that the upload process has begun.

FIRMWARE RELEASE NOTES

2.3 Firmware upgrade process will start once the firmware is successfully transferred.



2.4 Firmware upgrade will take less than 10 minutes to complete. You will be prompted with the result: **Firmware Upgrade Completed** message.



Result: Firmware Upgrade Completed

[Reboot Terminal](#)

2.5 Reboot your iSavi™ by clicking the **Reboot Terminal** to complete the firmware upgrade process.

NOTE: Please contact support@wideye.com.sg for more details on any of the information stated in this firmware release notes.